

M E M O R A N D U M

To: Marcia Becerra, Cluster Manager
Delano Workforce Service Site 13535

Date: June 29, 2010

File No.: 74:fmj:02

From: Ernesto Magaña
Employment Development Department

Subject: MONITOR ADVOCATE OFFICE ON-SITE ANNUAL REVIEW
PROGRAM YEAR 2009-2010
DELANO WORKFORCE SERVICE SITE
FINAL MONITORING REPORT

This Final Monitoring Report summarizes the California Monitor Advocate Office's (MAO) results of the Migrant and Seasonal Farmworkers (MSFW) on-site annual review of the Delano Workforce Service (WS) site. Francisco Macias conducted this annual review from May 4 through May 6, 2010. We focused our annual on-site review on the full range of employment services, benefits, and protections, including the full range of job and training referral services, counseling, and testing provided to MSFW.

The MAO conducted this annual on-site review under the authority of all related federal regulation, including Title 20 of the Code of Federal Regulation (CFR), Chapter V, Parts 651, 653, and 658, applicable State laws, and the Employment Development Department (EDD) Job Service (JS) policies and procedures. Specifically, Title 20 CFR, Part 653.108, requires the MAO to perform ongoing reviews of EDD services provided to MSFW.

We collected information for this report by examining the Delano WS site's provision of services, job information sharing, job application taking process, outreach program operation, data collection, agricultural clearance order activity, and JS complaint system. Additionally, we interviewed Delano WS site's management and staff.

RESULTS:

We did not receive a response to our May 26, 2010 Draft Report. Therefore, we are issuing the Draft Report as the Final Report.

Our on-site annual monitoring review revealed the following:

Finding 1:

INDICATOR OF COMPLIANCE

During the pre-site review analysis, we noted that the Delano WS site did not meet the *Job Development Contacts* equity indicator from July 2009 through March 2010 and the *Referred to Jobs* equity indicator from November 2009 through March 2010 in the Indicator of Compliance report.

Citation:

20 CFR 653.101 and JS Policy and Procedures Manual, Chapter 33

Recommendation:

We recommended that the Delano WS site ensures equity of services to MSFW by meeting all equity indicators.

Response:

There was no response to our Draft Report.

Finding 2:

MSFW OUTREACH ACTIVITY

During the pre-site review analysis, we noted that the Delano WS site used 2,529 hours in MSFW outreach activities between July 2009 and March 2010 and is currently under spent by 149 hours of the total MSFW outreach budget allocated for Program Year (PY) 2009-10 through March 2010.

Citation:

20 CFR 653.107(c) and Agricultural Services Plan PY 2008-09

Recommendation:

We recommended that the Delano WS site fully utilize its resources allocated for MSFW outreach activity.

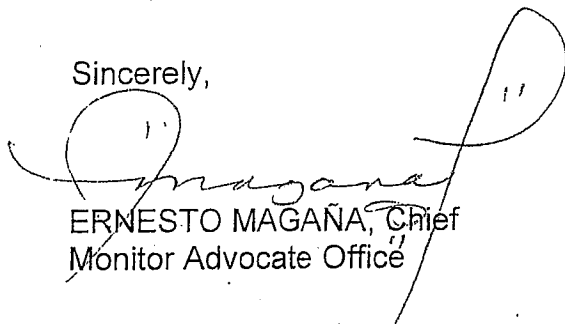
Response:

There was no response to our Draft Report.

Marcia Becerra
June 29, 2010
Page three

Please extend our appreciation to your staff for their cooperation and assistance during our review. If you have any questions, please contact Francisco Macias at (916) 651-9463.

Sincerely,



ERNESTO MAGAÑA, Chief
Monitor Advocate Office

cc: Jim Chavez
Jose Luis Marquez
Trina Martinez
Geneva Robinson
Ray Vargas